

## College Park & Springbrook Row Apartments 921 Fahrenbrook Court, Madison, WI 53715 (608) 255-4744 phone (608) 255-4870 fax

Web site: <a href="mailto:www.rousemgmt.com">www.rousemgmt.com</a> E-mail: <a href="mailto:collegepark@rousemgmt.com">collegepark@rousemgmt.com</a>

Dear Fall 2017 College Park & Springbrook Row Residents:

Congratulations on your new home! We are very excited that you picked College Park or Springbrook Row as your new home for fall 2017! We know you will love living here!

Now that you have chosen your new home and have signed your lease paperwork, I would like to give you additional information to make your move to College Park or Springbrook Row apartments easier.

Please share this letter with your parents/guardians.

Please keep this letter in a safe place.

You will need to refer to it before your move in date.

### MOVE IN DAY:

Your lease starts at 12pm (Noon) on Tuesday, August 15, 2017. You can pick up your keys beginning at 12-Noon at the College Park rental office located at 921 Fahrenbrook Court. The office will be open until 5 p.m. You do not have to move in that day, but that is the soonest you are allowed. We are sorry we cannot make exceptions to this date or time.

A note about parking during move-in: Parking will be VERY difficult in this neighborhood during move-in week. Please be considerate when you park. Please do not block anyone in, please do not park in front of the garbage dumpsters and please move your vehicle once you have finished unloading so that others can have your space to unload. We really appreciate your cooperation in this matter!

#### **CHECK IN**

If you move in August 15<sup>th</sup>, you will find tables set up in the College Park community room. The tables are marked "COLLEGE PARK", "SPRINGBROOK ROW", "PARKING" and "BIKES & MOPEDS."

The first resident to move in will receive the "Welcome Packet" for your apartment. The Welcome Packet includes the following:

- 1. All the keys to your apartment. There will be an entry door and an apartment door key for each resident and one mailbox key for the apartment. If you will be moving in after the 15<sup>th</sup>, please make arrangements with your roommates to pick up your keys. Please make sure the office will be open when you move in so that you can get your keys. Management cannot guarantee someone will be available to help you when the office is closed.
- A Check-In Form that we ask you to complete in great detail, noting all damages and defects, and return to the office within seven (7) days. You can attach extra paper to the form. We recommend taking pictures too.

## PAPERWORK:

Management requires all leasing paperwork to be complete (lease and addendums signed, co-signer forms turned in) before you can check in and pick up your apartment keys. There are exceptions (students who are abroad, etc.). You will be contacted before move in day if there is outstanding leasing paperwork that needs to be completed.

Your apart	ment file is incomplete. The following is missing:
	All residents must sign the lease paperwork by February 1, 2017. Some exceptions apply.
	Cosigner Forms due February 1, 2017.
	Furniture Request Form due August 1, 2017
Other:	•

### **SECURITY DEPOSIT:**

# The security deposit for your apartment is equal to one month's rent. Your security deposit is due February 1, 2017.

We will accept checks or money orders from each resident. Sorry we do not accept cash. Please make your checks out to either College Park or Springbrook Row depending on where your apartment is located. Please put your apartment number on the memo line.

I recommend that you divide your security deposit <u>equally</u> among all roommates. This insures that you are all equally responsible for the condition of your apartment at move out. It also makes returning the security deposit easier for the person you chose on the Rules & Regulations addendum.

Your security deposit is held for the entire year and returned within 21 days after your lease ends and you move out of your apartment. The security deposit can not be applied to rent at any time.

## 1st MONTH'S RENT:

Your first month's rent amount covers August 15 – 31, 2017. You paid this rent at your lease signing.

#### **SEPTEMBER'S RENT:**

Your September rent is due September 1, 2017. If your rent is paid after the 1<sup>st</sup> of the month, you will be charged a \$40 late fee.

## **TURN-OVER:**

Current residents move out at noon on August 14th. This gives us 24 hours to "turn-over" the 75 apartments (clean, carpet clean, paint, move furniture, repair damages, etc.) at College Park and Springbrook Row. As you can imagine, it cannot all be done in 24 hours.

Most likely your apartment and the carpet will be cleaned before you move in. The carpet may still be wet. The painters take 3 days to paint all 75 apartments. The maintenance staff will be working in the apartments through the end of August to fix repairs.

If your apartment has not been painted when you move in, please do not hang items on the walls. I would also ask that you move your furniture away from the walls that need to be painted. Do not use tape to hang anything or on the carpet.

## **PARKING:**

Parking is optional and is on a first come basis. If you would like to rent an underground parking space, please let me know as soon as possible. If you signed up for parking at your lease signing and decide you do not want it, please notify the College Park office. There may be students on a waiting list.

The cost for parking is \$125 a month for garage parking at College Park & Springbrook Row and \$90 a month for the six (6) outdoor parking spots at Springbrook Row. You can rent parking by the semester, or full year. You will be asked to sign a parking addendum and to display a parking permit in your vehicle at all times. We require a \$50 refundable garage remote deposit.

# **BIKES/MOPEDS:**

Bike and moped parking are free. All bikes and mopeds parked on the College Park or Springbrook Row properties or in the underground garages must have a bike permit. Please pick up the free permits at the table marked "BIKES/MOPEDS" on August 15<sup>th</sup> or in the office after August 15<sup>th</sup>.

### **FURNITURE:**

Furniture is a first come, first serve basis:

- 1. Couch
- 2. Chair
- 3. One end table
- 4. One coffee table
- 5. Dining room table
- 6. Four dining room chairs
- 7. A regular twin mattress and xl frame. Frames are longer than the mattresses.

You must have the furniture request sheet turned in by August 1<sup>st</sup>. Any changes after August 1<sup>st</sup>, there will be a \$30 fee per item.

### **RECOMMENDATIONS:**

Students and parents often ask what other items the residents should bring. Here is my list:

Kitchen: Each kitchen includes a refrigerator, stove, double sink with garbage disposal, dishwasher and microwave. There are cabinets in all the kitchens. Most multi-level apartments have pantries off the kitchen. The one-level apartments have hallway closets that the residents use either as a pantry or linen closet. I recommend bringing dishes, silverware & utensils, pots & pans, small appliances (toaster, coffee pot, etc.), a broom, a mop, vacuum and garbage cans for trash and recycling (mandatory in Madison).

Living/dining room: Lamps, television, small stereo and a small entertainment center or TV stand.

Bedrooms: A bed or futon. Bring all bedding for twin mattress size including mattress covers (highly recommended). Residents bring lamps, computer desks, bookcases and shelving. Free-standing lofts are allowed and recommended. Unfortunately our staff cannot assemble them but they can assemble the provided bunk beds.

Bathrooms: Shower hooks/rings & shower curtains, trash can and plunger. There are two full bathrooms in each apartment.

I also recommend a vacuum and small tool kit (for hanging pictures, assembling furniture, etc.) for the apartment. We do not have vacuums, mops, brooms or tools the students can borrow.

## Reminders:

- 1. You may hang items on the apartment walls. We would ask that you use small nails & screws (1/8") or thumb tacks. Small thumb tacks are great for hanging posters. Screws larger than 1/8", bolts, two sided sticky tape and sticky putty are not allowed. Do not hang mirrors on the doors.
- 2. The city of Madison passed grill legislation. Grills (gas or charcoal), no matter what the size, are not allowed on apartment patios and balconies. Please do not bring a grill. If we determine that you have a grill, we will have no other choice but to confiscate the grill. The small, electric grills (George Foreman type) are becoming very popular and are perfectly acceptable as long as they do not have an open flame.

### **UTILITIES:**

- 1. Heat Paid by landlord. Thermostats in each apartment that the residents can control.
- 2. High Speed Internet Paid by landlord. Your internet service will be set up when you move in. Please call ResTech for questions with cable or internet 608-663-3868.
- 3. Cable Paid by landlord. Please call ResTech for questions with cable or internet 608-663-3868.
- 4. Electricity Paid by the residents. All apartments completed a Madison Gas & Electric Application for Service when the lease was signed. I will deliver them to MG&E in July. Service will be set up when you move in. Each apartment will receive monthly bills from MG&E starting mid-September. Residents pay MG&E directly. If you have billing questions, please call MG&E at: (608) 252-7222

## MAIL:

Each resident will need to complete a **United States Postal Change of Address Form** to start receiving mail at your new apartment home. You can also change your address online at <u>MoversGuide.usps.com</u>. We will provide the mail carrier current resident rosters.

# **OFFICE HOURS:**

There will be a calendar posted on the office door and in all laundry rooms in the basement.

Please note: The office becomes <u>EXTREMELY</u> busy in early August! If you have questions, please try to call or e-mail me before August. Thanks for your consideration!

I hope this letter has answered your questions. Please don't hesitate to email or call the office if you have additional questions. The entire College Park & Springbrook Row staff and management look forward to seeing you in August!

Sincerely,

Shannon Redden

Shannon Redden Property Manager College Park & Springbrook Row